

**Client:** International Life Sciences Company

**Project:** Project Management Consultancy Services

## Project Description

At the same time as undertaking significant business change in recent years, our client had project managed (in house) the development and production of a number of in-vivo diagnostic imaging and life sciences products. The senior management team wished to enhance the effectiveness of its project management - from R & D through development to production, with specific reference to on-time delivery, project cost control and resource allocations.

To achieve this, the senior management team wished to introduce sustainable project management disciplines into their business - located in two separate countries - a development which would also aid communication with all of their key stakeholders.

Chaucer's leading position in project management - and its vast experience of running complex projects of all sizes in both national and international situations - made Chaucer an ideal partner to support a full review of existing projects, methodology and competencies. Our brief was to enhance relevant soft skills, and to provide an appropriate project controls 'tool kit' - suitable for the business and able to traverse cultural boundaries between the UK and Scandinavia.

## Chaucer's Scope

- Thorough strategic projects review to identify opportunities to reduce timescales, improve activity flows between workgroups and development phases, and discover gaps in core project management skills, controls, tools and techniques.
- Facilitation of risk workshops to highlight the need for practical risk management process and gaps in current project management process.
- The development and implementation of relevant project management tools and techniques including work breakdown structures, management and project reporting in support of effective control - leading to improved stakeholder communications.
- Recommendations for project portfolio management including integration of outputs and reports into web based communication systems.

## Benefits

- Chaucer's interventions permitted our client to achieve their ambitions for competitive in-house, project management skills, techniques and knowledge.
- By introducing a single project tool kit for the whole company Chaucer allowed the senior management and key stakeholders to have a global and transparent view of all activity.
- Key projects were reviewed and recommendations made - improving project delivery from a time and cost perspective. For the first time the broad series of projects running through the various development stages could be viewed as a stream of activity - where overlaps or potential interdependencies could be identified. This also facilitated budget allocation as the company could understand which part of the development cycle needed investment - making the company proactive and consistent in delivery.
- An important "soft benefit" also became apparent as variously located teams started working more closely together. Using the same tool kit and methodology, a great team spirit evolved which created a spirit of cooperation and support - not previously seen in a company where projects had remained isolated from each other.
- Sustainable project management disciplines have successfully been embedded into the organisational structure – across two countries – by the Chaucer team.